

## **Terms and Conditions**

1. These terms and conditions govern the Volkswagen Keep it Genuine Voucher Campaign (“the Promotion”) hosted by Volkswagen of South Africa (Pty) Ltd (“VWSA”).
2. By agreeing to participate in the Campaign, you agree to these terms and conditions and VWSA’s privacy policy which are available on [www.vw.co.za](http://www.vw.co.za)
  - The campaign runs from 26 August 2024 to 31 December 2025
  - VWSA reserves the right to extend, withdraw or amend the campaign at any time as it deems fit without prior notification to customers. Neither VWSA nor its dealers will be liable to the participants for any such change.
3. The discount voucher (ranging between R 500 and R 2 000 as applicable based on the amount spent) is only redeemable if the customer has spent a minimum of R 2 000 (two thousand rand) on a repair and/or service at an authorized participating Volkswagen dealer.
4. The voucher is issued for vehicles that have not been to an authorized Volkswagen dealer in the preceding 13 months.
5. The voucher is valid for a period of 12 months from date of issue, but the validity period cannot be beyond the campaign end date.
6. The voucher is valid at participating Volkswagen dealers on the continent. The list of participating dealers can be found on [www.vw.co.za](http://www.vw.co.za)
7. The voucher is issued against a vehicle and not against a customer; and will be a once-off voucher towards a single job card / repair order.
8. The voucher is transferrable to new owner if the vehicle has been sold.
9. The voucher is valid for single use only on a single transaction on the vehicle that it was issued against.
10. The voucher is valid for Retail/Cash customers for services/repairs (includes Genuine Parts replacement and labour) done at the participating dealer workshop only.
11. The voucher cannot be used to purchase lifestyle accessories, EasyDrive Vehicle Plans, and similar products.
12. The voucher cannot be exchanged for cash or cash equivalent.
13. VWSA shall not be responsible for any loss or damage arising from participating in this Campaign.