Volkswagen EasyDrive Black Friday Promotion Terms and Conditions

Terms and Conditions

- 1. These terms and conditions govern the Volkswagen EasyDrive Black Friday Promotion ("the Promotion") hosted by Volkswagen of South Africa (Pty) Ltd trading as Volkswagen Group Africa ("VWGA").
- 2. By agreeing to participate in the Promotion, you agree to these terms and conditions.
- 3. The Promotion commences in South Africa on 24 November 2025 and closes on 08 December 2025 ("the Promotion Period").
- 4. The Offer:
 - 10% discount to all EasyDrive Maintenance Plans to all VW Passenger and Commercial vehicles at approved VW dealerships and online with the exclusion of Fleet and Government customers. Discounted pricing on VW EasyDrive Maintenance Plans will only apply for the duration of the EasyDrive Black Friday Promotion. Once the Promotional period concludes on 08 December 2025, all normal pricing will apply.
 - Cyber Monday 1st December 2025: The first 30 customers who purchase EasyDrive Maintenance Plans online are guaranteed R250 (two hundred and fifty rand) worth of prizes. Prizes consist of R250 (two hundred and fifty rand) vouchers from Takealot, Nando's, Checkers and Uber (Eats or Trip). VWGA employees and Namibia and Botswana dealers' customers who participate in the Promotion are not eligible for this portion of the Offer.
 - Value of your purchase back: 10 (ten) customers will qualify to be automatically entered into a draw to stand a chance to win the value of their purchase, i.e. value of the purchase with 10% discount applied. Employees who participate in the Promotion are not eligible for this portion of the Offer.
- 5. The eligibility criteria to purchase an EasyDrive Maintenance Plan is an active warranty and / or EasyDrive Maintenance Plan.
- 6. The participant agrees to comply with all applicable legislation in South Africa when participating in the Promotion.
- 7. VWGA shall, in its sole discretion be entitled to recover any loss or damage arising from the participant's contravention of legislation or commission of any criminal act while participating in the Promotion.
- 8. The Promotion is only open to legal residents of South Africa who are 18 years or older at the time of entering the Promotion and have a valid driver's licence.
- 9. Only natural persons are allowed to enter the Promotion.
- 10. VWGA shall not be responsible for any loss or damage arising from entering this Promotion
- 11. The promotion is open to employees or directors of VWSA and their immediate family members only for the discounted pricing on VW EasyDrive Maintenance Plans portion, excluding all prizes.
- 12. This promotion is inclusive to Volkswagen Namibia and Botswana dealers. Eligible customers will benefit from discounted pricing (10%) on VW EasyDrive Maintenance Plans and stand a chance to win back the value of their purchased plan. This offer excludes the R250 voucher promotion. To qualify for the Value Back Prize, customers are required to provide the following documentation, copy of their passport, proof of residence and an official banking letter.
- 13. The winners will be drawn through a random draw that will be conducted during the month of December 2025.
- 14. The winners will be notified by telephone or through e-mail.
- 15. Entrants to this Promotion are excluded from the EasyDrive x Tayron Promotion and the EasyDrive Upgrade to Win Competition if they purchased at least a 4-year/60 000

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- km EasyDrive Maintenance Plan which is a prerequisite to be entered into the draw for the EasyDrive Upgrade to Win Competition.
- 16. The prizes are not transferable.
- 17. VWGA retains the right to amend the content of these terms and / or terminate the Promotion at any time without prior notice. Neither VWGA nor its Dealers or agents shall be liable for such alteration or cancellation.
- 18. VWGA reserves the right to postpone this Promotion at any time in its sole discretion.
- 19. If VWGA is unable to contact the winner within 72 hours of the draw, VWGA shall be entitled but not obliged to award the prize to the next eligible winner.
- 20. The winner may be requested but will be under no obligation to consent to his / her name and photographs being published or otherwise used by VWGA for marketing Promotions.
- 21. Unless you consent otherwise, neither VWGA nor its Dealers will use the personal information you provide for any purpose other than facilitation of the Promotion or compliance with applicable legislation. You may withdraw your consent at any time by notifying VWGA in writing of such withdrawal.
- 22. The Promotion judges' decision shall be final and not subject to any appeal or review, no correspondence will be entered into.
- 23. It shall be a pre-requisite for the winner to provide VWGA with proof of identity acceptable to VWGA upon collection of the prize, this could be a valid driver's license, passport or identity document in the form of the card or green barcoded book.
- 24. South African winners who win the value of the purchase back will be required to send VWGA proof of their South African banking details and winners from VW Namibia & Botswana dealers, VWGA will require a copy of a passport, proof of residence and banking letter.
- 25. Successful entry into the Promotion does not amount to eligibility.
- 26. Announcement of a winner does not amount to compliance with the Promotion Terms and Conditions. VWGA reserves the right to disqualify any participant who breaches any of the Promotion Terms and Conditions or engages in any unlawful or dishonest conduct in relation to the Promotion. In this regard VWGA shall be entitled to recover any loss or damage from the responsible party arising from such conduct.
- 27. The laws of the Republic of South Africa govern this Promotion.
- 28. These Terms and Conditions and the VWGA privacy policy are available on www.vwsa.co.za



I confirm that I have read and accept the Terms & Conditions above